

Terms and conditions

1. We do not accept work that is of an illegal, defamatory or pornographic nature, nor matter which infringes copyright.
2. The payment of the deposit shall be deemed as a contractual agreement between the client and Promultis Ltd.
3. Promultis cannot always guarantee to start work immediately but will keep the client advised of progress. Once work commences the client and Promultis must work together in a timely manner to avoid unnecessary delays.
4. All material, both text and images, supplied by the client and used in the construction of the client's web site, will remain the client's property. All such material will be assumed to be the property of the client and free to use without fear of breach of copyright laws.
5. Text may be submitted on CD or via email in a standard PC word processing format. To avoid errors we do not accept handwritten text. Graphics & images may be submitted to Promultis on CD in any of the standard graphic formats or emailed directly to contact@promultis.co.uk. Paper format should be the highest quality artwork and should be clear and clean. Promultis will resize your graphics to conform to your web page. Promultis will not accept graphics larger than A4.
6. The copyright for all material provided by Promultis, such as HTML code, graphics, photographs and text, will remain the property of Promultis until such time as payment has been made in full whereupon they will become the property of the client.
7. Your domain name will be registered under the name of Promultis Ltd and hosted with Heart Internet. Should you wish to move to another provider then a £50 charge will be made to facilitate the change of owner details, registrar or host and cover necessary costs.
8. Promultis makes every effort to design pages which display acceptably in the most popular current browsers, but cannot accept responsibility for pages which do not display as intended in new or alternative versions of browsers released following design.
9. We cannot accept any responsibility, legally or otherwise, for any content, statements or claims you may wish to include on your website.
10. Promultis will initially upload the client's website within its online demonstration area so that the client may view and comment upon the website's layout and content. When both Promultis and the client agree that the website meets the criteria agreed, Promultis will invoice the client for the full amount due for the commission. On receipt of payment, Promultis will publish the website fully on the internet.
11. If at any point during the development period a client wishes to cancel, they may do so but will forfeit the initial deposit.

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12. Promultis will make every reasonable effort to promote the website effectively but cannot guarantee high rankings in search engine results.
13. Promultis can accept no responsibility or liability if any search engine, online directory or search site, submitted to as part of a web site promotion commission, chooses not to list a client's web site.
14. Once in operation adjustments may be made to the clients according to our published prices or by joint agreement.
15. Promultis reserves the right to duplicate any aspect of the clients website for their own promotion purposes.
16. Promultis reserves the right to include a discreet hyperlink to its own website.
17. Our terms of business are payment within 14 days (by cash, bank transfer, cheque or Paypal).
18. If payment has not been received within 28 days then Promultis reserves the right to cancel the order and retain the deposit.
19. The website will remain online for 12 months (or 24 months if pre-ordered in advance and paid for in full) from the time of initial publication. 1 month prior to the end of the contract Promultis will contact the client to ascertain if the site is to remain online. If the client wishes to continue then Promultis will issue a new invoice at the current rates, which should be paid within 14 days of the date of invoice. A contract renewal entitles the client to have text and images altered (but not general design or layout) which gains a 10% discount. If a complete re-design is required then no discount applies.
20. Promultis reserves the right to alter prices at any time without notice. If a client has commissioned any services from Promultis prior to a change in prices, that particular commission will not be subject to any increase, but any subsequent commission will be subject to an increase.
21. By agreeing to these terms and conditions your statutory rights are not affected.
22. Promultis reserves the right to change or modify any of the terms and conditions contained in this document.